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Jack Carr

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# FACSIMILE

TO: Andrew Rudy

FROM: John R. Carr

COMPANY: U.S. Patent & Trademark Office

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DATE: April 20, 2004

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COMMENTS:

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CLIENT/MATTER  
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Andrew Rudy  
Examiner — Art Group 3627  
U.S. Patent & Trademark Office

Re: Application No: 09.628,569  
Applicant: Jeff Haber  
Title: "Directing Internet Traffic and Tracking Revenues  
Generated as Result Thereof"

Dear Mr. Rudy,

This letter shall serve to memorialize our attempted interview of this same day, April 20, 2004, during which it became readily apparent that both you and your supervisor are incapable of handling this case in a professional and courteous manner.

During said interview, you resorted to personal and unprofessional attacks designed solely to irritate and annoy and neither of you were able to answer my questions in a clear and professional manner. Moreover, you were both totally incapable of addressing the claim language in a clear and concise manner and it became readily apparent that neither of you are interested in addressing the claims fully and fairly.

On numerous occasions I was cut off by both you and your supervisor and much of the claim language was wholly ignored and/or unaddressed by either you or your supervisor. In fact, your supervisor went so far as to actually hang up the phone on me in mid-sentence without allowing me to continue or address all of the claim elements. Accordingly, it is patently clear that based upon the history between myself and both you and your supervisor, you are unwilling and/or unable to handle yourself in a professional manner and apply a fair, objective and unbiased eye to these proceedings.

Examiner Rudy Ltr

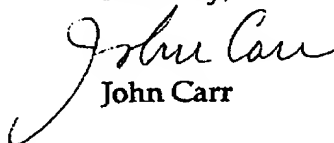
April 20, 2004

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Immediately following my phone conversation, I telephoned your office to once again attempt to address the claim language and you again refused to communicate with me and hung the phone up on me.

Please be advised that since you have continually refused to handle this case in a professional and courteous manner, the applicant has authorized me to pursue any and all legal and equitable remedies available to the applicant.

Sincerely,



John Carr